

Self-Delivery Instructions for Leasing Returns – Groß-Gerau

General Information on Device Returns Organized by the Customer

If you are organizing and commissioning the return transport of your leased equipment independently, please observe the following instructions:

- In preparation for your self-delivery, CHG-MERIDIAN will provide you with a Transport Order Number (TPO) or Collection Number.
- Please ensure that all packages are clearly labeled with the provided TPO or Collection Number.
- You will also receive specific instructions regarding the delivery address for your return shipment.

The current return guidelines also apply to self-organized returns and can be found at: chg-meridian.de → Search function → "Return Policy"

Additional Requirements:

- All palletized deliveries and/or deliveries by truck to Groß-Gerau must be announced at least 48 hours in advance by sending an email with the expected delivery date to: goodsin@chg-meridian.com
A time slot booking is not required.
- Unannounced and/or unlabeled deliveries may be rejected.
- Parcel shipments may be delivered without prior notice during regular opening hours.
- All pallets and parcels must be clearly marked with the CHG Transport Order Number or Collection Number.
- Please note: Parcel shipments may not be left unattended. A deposit authorization is not permitted. All parcels must be received in person by CHG staff.

CHG-MERIDIAN AG Wasserweg 2 64521 Groß-Gerau Germany	Opening hours: Mon-Thu: 08:00-16:00 Fri: 08:00-14:00 Contact: goodsin@chg-meridian.com incominggoods@chg-meridian.com
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Special opening hours apply on public holidays.